INTERNAL QUALITY ASSURANCE TO SUPPORT HIGH QUALITY MICRO-CREDENTIALS.

WHY DO WE NOT HAVE ENOUGH CONTACT TRACERS?

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EQAF 2020 - ONLINE
ENCOURAGING LEARNING (CONTENT)

HIGH QUALITY CONTENT, TEACHING & ASSESSMENT
Change Nothing

Micro-learning is learning!
Quality Assurance procedures should deal with establishing trust at scale for every course.

ESG 1.1
“Quality Assurance Policy covers any elements of an institution’s activities”
IMPROVING LIFE PROSPECTS (CONTEXT)

TRANSPARENCY RECOGNITION PORTABILITY
DEGREES ARE THE GOLD STANDARD
- Low volume of degrees: a person may hold 2-3
- Name Recognition of Institutions: most employers will recognise the qualifications and institutions immediately
- Manual Processes for Verification and Recognition to catch the rest.
- Efficient recognition: one recognition action may recognise 3-5 years of learning
MICRO-CREDENTIALS CHANGE THESE ASSUMPTIONS

- High Volume of micro-credentials: a person may hold 5-15
- Name Recognition of Institutions: most employers will only recognise some of the awarding bodies
- Inefficient recognition: one recognition action may recognise only tens of hours of learning
- Processes for Verification and Recognition are undefined
AN IQA RESPONSE

- detail learning outcomes

- make quality assurance explicit & public

ESG 1.8
“Institutions should provide information about intended learning outcomes”

ESG 1.1
“Institutions should have a policy for quality assurance that is made public”

ESG 1.1
“Programmes are subject to formal institutional approval process”
AN IQA RESPONSE

- Make Targeting Explicit
- Create ‘Recognition Partnerships’
- Create reproducible and automatic recognition pathways

ESG 1.4
“Fair recognition ... is an essential component for ensuring the students progress....recognition procedures....rely on.....cooperation with other institutions”

ESG 1.8
“Institutions should provide information about....graduate employment information”

If ‘X’ then ‘Y’
AN IQA RESPONSE

- Secure and Trusted Digital Credentials
  - focus on the ‘envelope’
ELEMENTS OF THE ENVELOPE

Information about the Issuer

Information about the Receiver

Information about the body guaranteeing delivery

Traceable Information about the envelope. Links back to:
- information to audit the sender
- information to audit the credential

Secure Packaging
EUROPASS IS AN EXAMPLE OF A HIGH QUALITY ENVELOPE
COVID-19 Contact Tracing

4.9 ★ ★ ★ ★ 68,158 ratings | 98%

Emily Gurley, PhD, MPH

Enroll for Free
Starts Nov 13

999,692 already enrolled

About this Course
24,172,248 recent views

The COVID-19 crisis has created an unprecedented need for contact tracing across the country, requiring thousands of people to learn key skills quickly. The job qualifications for contact tracing positions differ throughout the country and the world, with some new positions open to individuals with a high school diploma or equivalent.

In this introductory course, students will learn about the science of SARS-CoV-2, including the infectious period, the clinical presentation of
THE FINE PRINT

Will I earn university credit for completing the Course?

This Course doesn't carry university credit, but some universities may choose to accept Course Certificates for credit. Check with your institution to learn more. Online Degrees and MasterTrack™ Certificates on Coursera provide the opportunity to earn university credit.

How do I apply to become a Contact Tracer?

Different cities, counties, states, and countries have different plans and processes for hiring contact tracers. Please consult your public health department to learn about its requirements.

What will I get if I purchase the Certificate?

When you purchase a Certificate you get access to all course materials, including graded assignments. Upon completing the course, your electronic Certificate will be added to your Accomplishments page - from there, you can print your Certificate or add it to your LinkedIn profile. If you only want to read and view the course content, you can audit the course for free.
THE RESULT

Associated Press
Contact tracing falters in Barcelona amid virus spike
BARCELONA, Spain (AP) — When Sonia Ramírez was told by her local clinic that she had tested positive for the coronavirus, she expected to ...
Jul 21, 2020

The Irish Times
Covid-19 Explainer: Why is the contact tracing system getting swamped?
Too many daily cases, too many contacts, not enough contact tracers. ... Tuesday night that the HSE was “continuing to contact trace as much ...
3 weeks ago

HeraldScotland
Contact tracers have not spoken to thousands who have virus
Ms Lennon added: “It's not good enough for SNP Ministers to say people are not answering the phone. This could be due to illness or other ...
18 hours ago
Quality is often defined as Fitness for Purpose
Fitness for Purpose implies more attention to CONTEXT
THANK YOU FOR YOUR ATTENTION

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