

# Annual Programme Monitoring and Enhanceme Review using a Data Dashboard

Jacky Mack
Head of Academic Services



## **Outline of presentation**

- Drivers for change
- Old v New process
- Flow chart of New process
  - Overview of key stages, roles and responsibilities
- Initial feedback and next steps



## **Drivers for Change**

- Changing nature of UK national quality assurance framework
  - Increased emphasis on data to evidence impact and outcomes e.g. the Teaching Excellence Framework
  - Changing regulatory requirements
- More explicit link to University Key Performance Indicators at programme level
- Flexible framework to facilitate changing requirements over time
- Remove separation (and duplication) between 'quality assurance review and monitoring' and 'enhancement' monitoring and action planning
  - More holistic approach
- Reduce bureaucracy and timescales, simplify process and reporting
- Process that facilitates different emphasis based on level of programme performance



#### Old v New

#### Previous Process

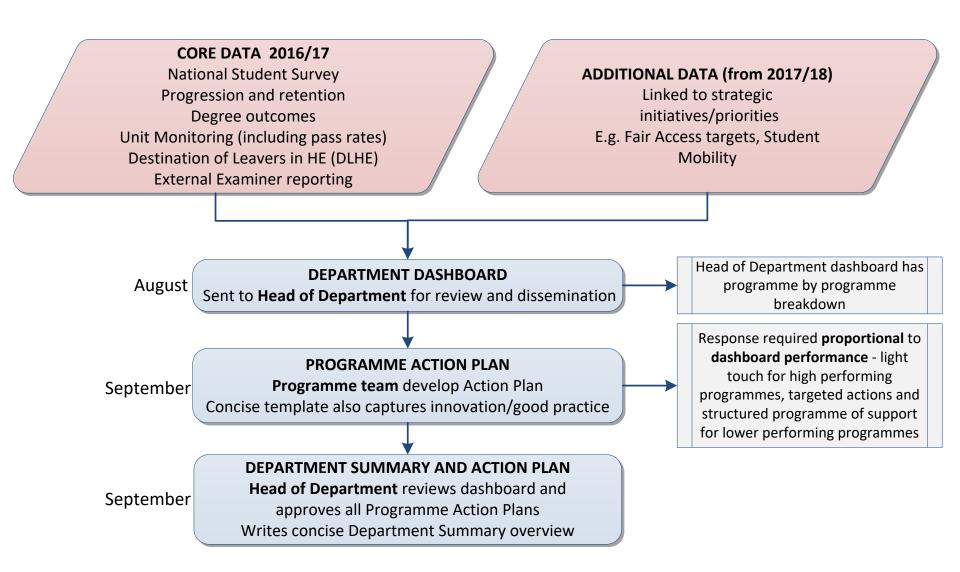
- 'Continuous Monitoring of Taught Academic Provision'
- Very detailed guidance note
  - 8 additional appendices
- Bureaucratic long commentaries, action plans and review reports
- Large number of sources and types of monitoring evidence to review
- Provided consistent data but no consistent approach to data analysis
  - Did not facilitate comparison across
     Department/Faculty/University
- Difficult to 'measure' impact of actions
- Time taken to complete process

#### New Process

- 'Annual Monitoring and Enhancement Review' (AMER)
- Based on review of programme performance against Data
   Dashboard
- Dashboard drawn together from existing data sources
  - Presented in one format
- Simple, concise guidance and templates
  - Guidance on maximum length
- Additional focus on Department level review and scrutiny
  - Ownership
- Shorter timeline by 2-3 months

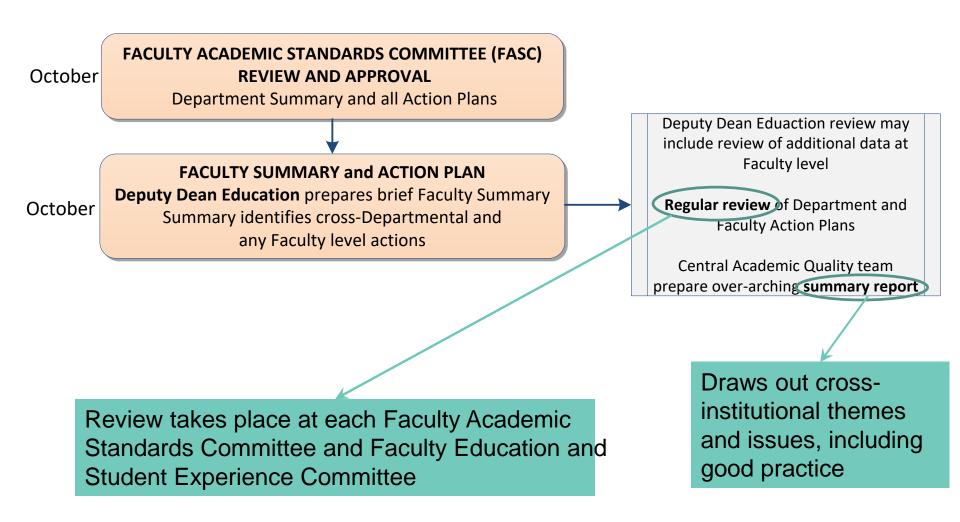


## Department level review stage



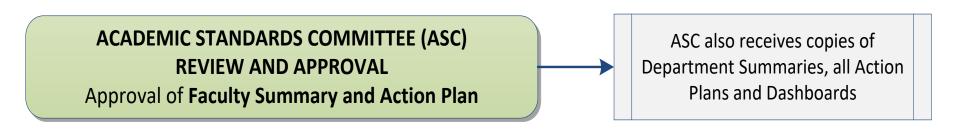


# Faculty level review stage





## University level review stage



- Focused review of Faculty level Summaries and Action Plans
- Overview prepared by Academic Quality team
- Identify any further institutional level actions



## **Initial Feedback and Next Steps**

- General support for new process
- Implementation timescale short
  - Drop-in sessions helpful
- Templates generally easy to use but could be refined further
- Concerned not to lose richness of review from qualitative sources of monitoring evidence
- Enhancements for 2017/18
  - Refinements to templates and Data Dashboard
    - Possible inclusion of 'additional' metrics
  - Consideration of Postgraduate Research provision