

Evidencing success and identifying opportunity: the role of value for money reports

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Our history of VfM reporting

- 2011 VfM Strategy
- 2011 2014 reports
- 2015 review of VfM Strategy
- 2015 2016 reports



- Followed a 2010 Audit Committee view that "VfM ... was only just adequate"
- New integrated VfM strategy:
 - added as one of the objectives in our Financial Operating Strategy;
 - aligns with all other operating strategies; and
 - uses the existing governance and management committee structures
- Pervade every aspect of activities, regardless of funding source
- Acknowledged that there's no single VfM measure
- Set clear VfM responsibilities



Matrix of Economy, Efficiency and Effectiveness by:

- 1. Governance & Management
- 2. Human Resources
- 3. Use of Facilities
- 4. Revenue Expenditure
- 5. Capital Expenditure



Seven objectives:

- 1. Promote VfM throughout the University to all staff
- 2. Encourage VfM control mechanisms
- 3. Discourage actions contrary to VfM
- 4. Identify ways that VfM can be evidenced
- 5. Ensure best practice is adopted and promote continuous improvement
- 6. Support a culture where VfM failure is challenged
- 7. Report VfM to provide assurance of its achievement



11 action areas:

- 1. Communicate and train VfM principles
- 2. Rigorous planning process
- 3. Skilled workforce policies
- 4. Estate and facilities utilisation
- 5. Robust approach to capital projects appraisal and management
- 6. Effective procurement policies
- 7. Enforce budgetary controls
- 8. Specific initiatives (including those identified by audit)
- 9. Report annually and reflect
- 10. Identify measures and benchmarks
- 11. Adopt a culture of continuous improvement



2011 specific initiatives :

- 1. Sharing research infrastructure
- 2. Review pooled teaching space
- 3. Energy strategy to lead better procurement and energy use reduction
- 4. Improve ordering through use of e-catalogues
- 5. Review IT support structures
- 6. Review contract compliance
- 7. VfM review of student facing services



2011 – 2014 reports

- Based on responses to a request for good and poor VfM examples and future opportunities
- Reported activity analysed by the 11 action areas (>80 examples)
- A report of ~20 pages and circulated widely (beyond Audit Committee)
- Increasing use of a new Performance Improvement Unit
- Include some detailed case studies
- Reflect sector developments



2015 review of VfM Strategy

- Consider the new 2015 University Strategic Plan and past four years of VfM strategy, action and reports
- Use the HEFCE analysis and feedback (but still no prescribed format)
- All objectives and approach retained, but improvements suggested to their reporting



2015 review of VfM Strategy

Reporting improvements:

- Request for Top 2 actions or initiatives (per area)
- More summary information about the operation of systemic controls and strategies
- More output measures
- Include actions to maximise income
- Report in three categories: cost, efficiency or income
- More future VfM ideas
- Introduce an annual Audit Committee VfM award



2015 – 2016 reports

- Revised approach with collated responses to five new questions
- Lots of summary case studies
- Use of the headline sector metric of indirect cost rates



Summary

- An integrated and strategic approach
- Clear responsibilities
- Wide engagement and communication
- Reflective and evolving reporting both of the past practice and future opportunities