Quality Assurance of Assessments – Good Practice Exchange

Workshop at EQAF 2018, 16 November 2018

Importance of Quality Assurance (QA) of Assessments

- Higher Education Institutions
  - Assessements are important for students and their study progress
  - Quality Assurance of assessments is essential for the QA system

- European Standard and Guidelines for QA in Higher Education 2015:
  - 1.3 "Student-centred learning, teaching and assessment"

- Quality assurance agencies:
  - Swiss agency AAQ quality standard focusing on QA of assessment

Austrian Public Universities & Swiss Agency AAQ

- Six cross-border quality audits 2014-2018

- Five certificates granted conditionally:
  ◦ QA of assessments must be improved

- 2 yrs to develop process & fulfill condition

Main objectives of the workshop

- Develop a common understanding of QA of assessments

- Exchange of good practices in different countries and institutions

- Discuss different perspectives:
  ◦ Universities
  ◦ Teachers
  ◦ Students
  ◦ Agencies

Fill and sign **attendance list** if you would like to

get access to workshop materials & findings

share your contact data with other participants

Four thematic groups: choose two & discuss 30 min each

Group 1:
Assessors skills, feedback & surveys

Hofer & **Mitterauer**, Univ. of Vienna

Group 2:
Assessment criteria & student appeals

Fahringer, Univ. of Innsbruck

Mühlbacher, JKU Linz

Treml, Student expert

Group 4:
Assessment procedures & fairness

Gottinger, Univ. of Music & Performing Arts Graz

Scherer, Montanuniversität Leoben

Group 3:
Learning outcomes & mitigating circumstances

Klampfer, TU Vienna

Grolimund, AAQ