



# Improving teaching and learning experience through giving feedback for teachers during the semester



## About

- BA student of Telecommunication Physics and Electronics in Vilnius university, Lithuania;
- Former Academic affairs coordinator at Vilnius University Students' Representation (VU SA);
- Students' representative at VU Senate and other bodies;





### Context

- Feedback is essential aspect of teaching and learning;
- Students can provide feedback to teachers by using VU survey system at the end of the semester;
- Only 20 percent of students use VU survey system;
- VU SA activities in 2015-2018.



# VU survey system

Students don't fill in VU surveys

Teachers don't encourage students to fill VU surveys

Students don't see the reason to fill in VU surveys Students don't get feedback from VU Students fill in VU surveys

Students' feedback is not objective



## VU SA's activities in 2015-2018

- Developed the idea to provide teachers with student feedback during the semester;
- Started speaking about the importance of giving feedback from students to teacher;
- Created a model of collecting feedback directly from students;

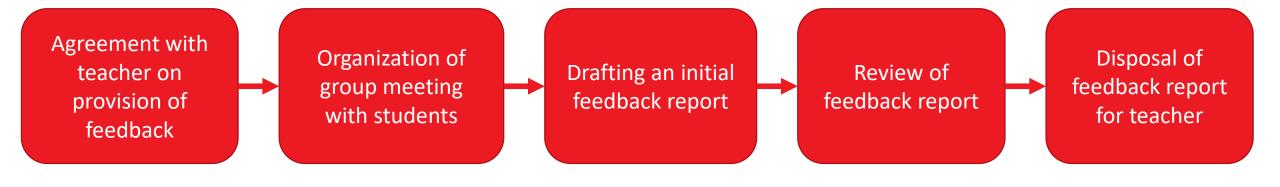


# VU SA's main goal in feedback activity

Create a quality culture where both, teachers and students, could improve themselves by having relevant feedback



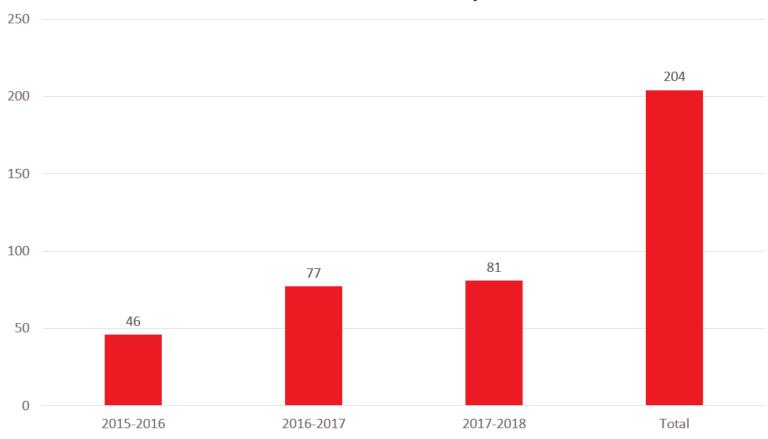
# VUSA's model of collecting feedback from students





## Feedback reports for teachers in 2015-2018

#### Number of feedback reports



Picture 1. Number of teachers, who have participated in VU SA initiative to receive feedback during semester



# Teachers' view on the feedback reports

- In 2015-2016 period not many teachers agreed to receive feedback from their students;
- In 2016 teachers noticed that feedback reports are valuable, but they come at the end of the semester;
- In 2017 feedback reports became the way for teachers to see their "dark spots".



## Students' view on the feedback reports

- Most of the teachers discussed the received reports with their students;
- Some of the teachers made changes immediately;
- Students were pleased to exchange their opinions with each other in discussions.



# Most common problems in students' reports

Structure of teaching and learning

Assessment

Availability of teaching material



### Learned lessons

- VU SA is lacking organizational resources;
- VU SA needs to have guidelines and trainings for new faculty coordinators;
- VU SA can investigate common problems from students' reports and take action



## Future goals

- Each year we improve our model of collecting feedback;
- 200 teachers is a lot, but not enough;
- End goal for VU SA is to disappear as the mediator between students and teachers.





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