

INTERNAL QUALITY ASSURANCE TO SUPPORT HIGH QUALITY MICRO- CREDENTIALS.

WHY DO WE NOT
HAVE ENOUGH
CONTACT TRACERS?

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KNOWLEDGE INNOVATION CENTRE

EQAF 2020 - ONLINE

ENCOURAGING LEARNING

(CONTENT)

HIGH QUALITY
CONTENT,
TEACHING &
ASSESSMENT

A young woman with long brown hair and black-rimmed glasses is sitting at a wooden desk in a library or study area. She is wearing a white button-down shirt and is holding an open book in her left hand, looking down at it. Her right hand is resting on her forehead, with her index finger pointing upwards. On the desk in front of her is a silver laptop, a smartphone, and a stack of books. A yellow folder is also visible on the desk. The background shows a long, brightly lit hallway with large windows and a brick wall. The text "Change Nothing Micro-learning is learning!" is overlaid on the right side of the image in white font on a dark blue background.

Change Nothing
Micro-learning is
learning!



Quality Assurance
procedures should
deal with establishing
trust at scale for
every course

ESG 1.1

“Quality Assurance Policy covers any elements
of an institution’s activities”

IMPROVING LIFE PROSPECTS

(CONTEXT)

TRANSPARENCY

RECOGNITION

PORTABILITY



**DEGREES ARE
THE GOLD
STANDARD**

- Low volume of degrees: a person may hold 2-3
- Name Recognition of Institutions: most employers will recognise the qualifications and institutions immediately
- Manual Processes for Verification and Recognition to catch the rest.
- Efficient recognition: one recognition action may recognise 3-5 years of learning

ASSUMPTIONS BEHIND DEGREE RECOGNITION

MICRO-CREDENTIALS CHANGE THESE ASSUMPTIONS

- High Volume of micro-credentials: a person may hold 5-15
- Name Recognition of Institutions: most employers will only recognise some of the awarding bodies
- Inefficient recognition: one recognition action may recognise only tens of hours of learning
- Processes for Verification and Recognition are undefined



AN IQA RESPONSE

- detail learning outcomes

ESG 1.8

“Institutions should provide information about....intended learning outcomes”

- make quality assurance explicit & public

ESG 1.1

“Institutions should have a policy for quality assurance that is made public”

ESG 1.1

“Programmes are subject to formal institutional approval process”



TRANSPARENCY

AN IQA RESPONSE

- Make Targeting Explicit
- Create ‘Recognition Partnerships’
- Create reproducible and automatic recognition pathways

ESG 1.4

“Fair recognition ... is an essential component for ensuring the students progress....recognition procedures....rely on.....cooperation with other institutions”

If ‘X’ then ‘Y’

ESG 1.8

“Institutions should provide information about....graduate employment information”



RECOGNITION

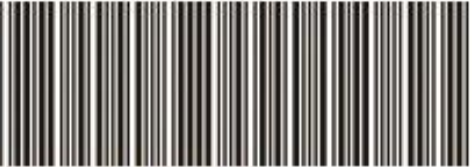

AN IQA RESPONSE

- Secure and Trusted Digital Credentials
 - *focus on the ‘envelope’*



PORTABILITY

ELEMENTS OF THE ENVELOPE

EXPRESS WORLDWIDE		WPX	DHL	
DHL Online				
From: Soto General Store Julio Ernesto Phone: 805-555-1234 5791 West Imperial Highway LOS ANGELES CA 90045 United States		Origin: ELA		
To: Kimberley Kliniken der Stadt Escher Strasse 177		Contact: Kimberley Kliniken 999-300-1234		
50739, COLOGNE Germany				
DE-CGN-CGN				
C-PLT		Day:	Time:	
EEI NOEEI Sec 30.37(x)		Date: 2014-01-26	Shpt Weight: 15.0 lb	Piece: 1/1
These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.				
		Content: Vacuum		
WAYBILL 35 5738 5930				
				
(2L) DE50739-48000001				
				
(JJD01 4800 0002 3675 5369				

Information about the body guaranteeing delivery

Information about the Issuer

Information about the Receiver


Traceable Information about the envelope. Links back to:


- information to audit the sender
- information to audit the credential



Secure Packaging

EUROPASS IS AN EXAMPLE OF A HIGH QUALITY ENVELOPE


 **europass**
European Union






English 

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Certificate of Excellence

Valid From: 01/04/2020 00:00 GMT +0200 | Expiry Date: 31/03/2025 00:00 GMT +0200 | Type: generic



 Credential Preview |  Export |  Upload another credential |  Share | English 


Issuing Organisation

Credential Owner

Achievements

Activities






Entitlements



ANTHONY FISHER CAMILLERI S.P.
Certificate of Excellence
ANTHONY FISHER CAMILLERI S.P.
certifies that
Ildiko Mazar
can think critically and demonstrate a critical attitude to various forms of communication, and communicates effectively, both orally and in writing.

April 01, 2020

Authentication and Verification Check

-  **FORMAT**
This credential is technically valid.
-  **SEAL**
The credential is Sealed. This credential has not been tampered with since it was issued by Anthony Fisher Camilleri S.p. E Seal; Halcom CA PO e-seal 1; Halcom Root Certificate Authority, on 7/6/20 11:00 AM.
-  **REVOCATION**
Verification step skipped
-  **ACCREDITATION**
Verification step skipped
-  **VALIDITY**
The credential is still valid.

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COVID-19 Contact Tracing

★★★★★ 4.9 68,158 ratings | 👍 98%



Emily Gurley, PhD, MPH

Enroll for Free

Starts Nov 13

999,692 already enrolled

Offered By



[About](#) [Instructors](#) [Syllabus](#) [Reviews](#) [Enrollment Options](#) [FAQ](#)

About this Course

24,172,248 recent views

The COVID-19 crisis has created an unprecedented need for contact tracing across the country, requiring thousands of people to learn key skills quickly. The job qualifications for contact tracing positions differ throughout the country and the world, with some new positions open to individuals with a high school diploma or equivalent.

In this introductory course, students will learn about the science of SARS-CoV-2, including the infectious period, the clinical presentation of



Shareable Certificate

Earn a Certificate upon completion



100% online

Start instantly and learn at your own schedule.

THE FINE PRINT

✓ Will I earn university credit for completing the Course?

This Course doesn't carry university credit, but some universities may choose to accept Course Certificates for credit. Check with your institution to learn more. [Online Degrees](#) and [Mastertrack™ Certificates](#) on Coursera provide the opportunity to earn university credit.

✓ How do I apply to become a Contact Tracer?

Different cities, counties, states, and countries have different plans and processes for hiring contact tracers. Please consult your public health department to learn about its requirements.

✓ What will I get if I purchase the Certificate?

When you purchase a Certificate you get access to all course materials, including graded assignments. Upon completing the course, your electronic Certificate will be added to your Accomplishments page - from there, you can print your Certificate or add it to your LinkedIn profile. If you only want to read and view the course content, you can audit the course for free.

THE RESULT

AP Associated Press

Contact tracing falters in Barcelona amid virus spike

BARCELONA, Spain (AP) — When Sonia Ramírez was told by her local clinic that she had tested positive for the coronavirus, she expected to ...

Jul 21, 2020



IT The Irish Times

Covid-19 Explainer: Why is the contact tracing system getting swamped?

Too many daily cases, too many contacts, not enough contact tracers. ... Tuesday night that the HSE was “continuing to contact trace as much ...

3 weeks ago



H HeraldScotland

Contact tracers have not spoken to thousands who have virus

Ms Lennon added: “It's not good enough for SNP Ministers to say people are not answering the phone. This could be due to illness or other ...

18 hours ago



A collection of various hand tools arranged horizontally on a red background. From left to right, the tools include: a pair of yellow-handled pliers, a large black and silver adjustable wrench, a smaller silver adjustable wrench, a black and silver nut driver, a black and silver screwdriver, a small silver open-end wrench, a large black and yellow adjustable wrench, a small silver open-end wrench, and a large silver open-end wrench.

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THANK YOU FOR YOUR ATTENTION

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